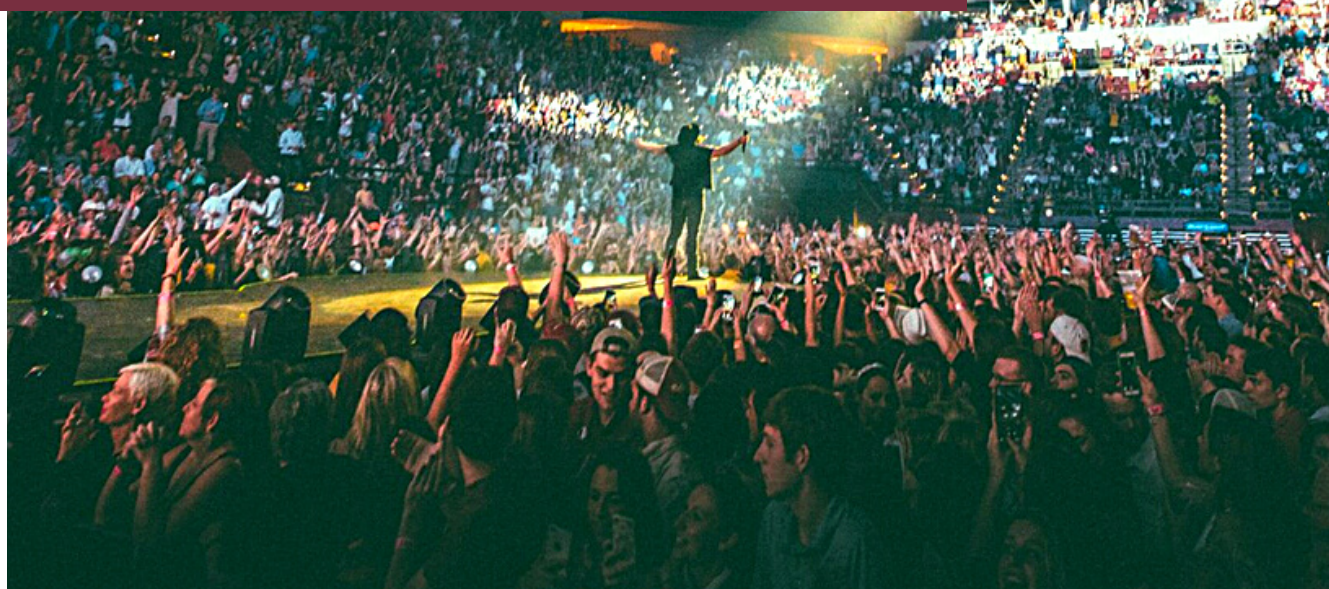


Donald L. Tucker Civic Center Promoter Guide



**Donald L. Tucker
Civic Center**
FLORIDA STATE UNIVERSITY



(850) 645-0747 | www.tuckerciviccenter.com | 505 W Pensacola St.

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STAFF DIRECTORY

MANAGEMENT

Ron Rideout - General Manager

- Ron.Rideout@oakviewgroup.com

Ryan Zornes - Assistant General Manager

- Ryan.Zornes@oakviewgroup.com

EVENTS

Martin de Jesus - Director of Events

- martin.dejesus@oakviewgroup.com

FINANCE

Angie Mulholland - Director of Finance

- Angie.Mulholland@oakviewgroup.com

SALES AND MARKETING

Sarah Kraynik - Director of Sales and Marketing

- Sarah.Kraynik@oakviewgroup.com

BOX OFFICE

Hannah Hahn - Director of Ticketing

- Hannah.Hahn@oakviewgroup.com

FOOD AND BEVERAGE

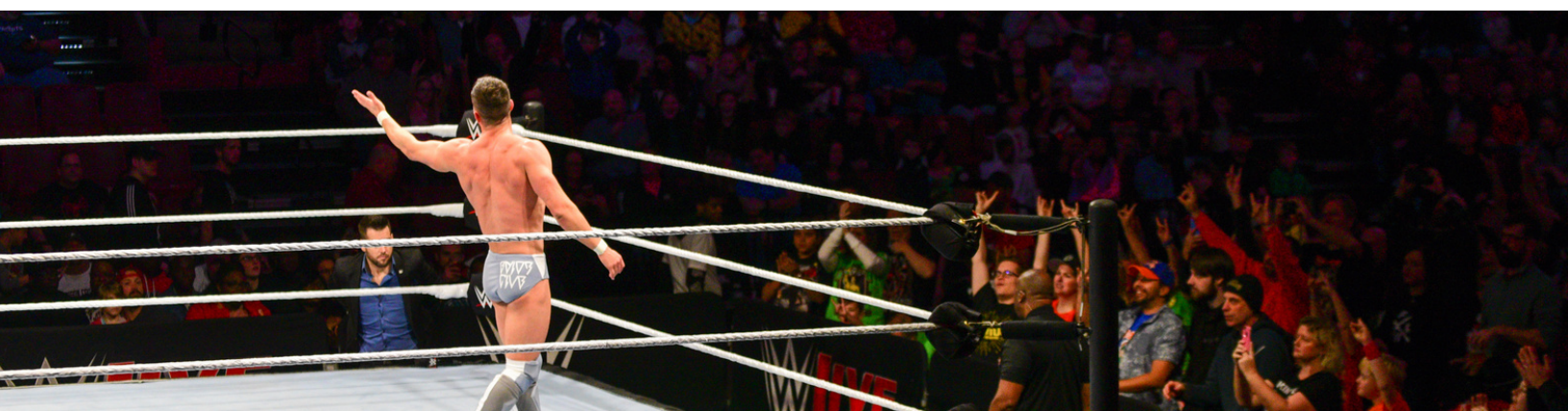
Alan Davis - Director of Food and Beverage

- Richard.Davis@oakviewgroup.com

OPERATIONS

Ethan Burch - Director of Operations

- Ethaniel.Burch@oakviewgroup.com



GENERAL INFORMATION

ADDRESS/SHIPPING ADDRESS

Donald L. Tucker Civic Center
505 West Pensacola Street
Tallahassee, FL 32301

Tel: 850.645.0747
Fax: 850.222.6947

Website: tuckerciviccenter.com



MANAGEMENT

The Donald L. Tucker Civic Center, managed by OVG360, is home to the FSU Men's and Women's basketball programs, as well as concerts, family shows, and other attractions for the North Florida and South Georgia area.

OVG360 is a full-service venue management and hospitality company that helps client-partners reimagine the sports, live entertainment, and convention industries for the betterment of the venue, employees, artists, athletes, and surrounding communities. With a portfolio of more than 200 client-partners spanning arenas, stadiums, convention centers, performing arts centers, cultural institutions, and state fairs around the globe, OVG360 provides a set of services, resources and expertise designed to elevate every aspect of business that matters to venue operators. Service-oriented and driven by social responsibility, OVG360 helps facilities drive value through excellence and innovation in food services, booking and content development, sustainable operations, public health and public safety and more.

FACILITY HISTORY

The Donald L. Tucker Civic Center at Florida State University is North Florida's Premier Entertainment & Convention Center featuring a 12,500 seat arena, luxury suites, club seats, over 54,000 sq. ft. of meeting and exhibition space and an arena view restaurant, the Spotlight Grille.

GENERAL INFORMATION

TALLAHASSEE MARKET

Tallahassee is the home of Florida's Capitol. As the seat of State government, Tallahassee attracts State Legislators and other state officials to town throughout the year. Located in the Florida Panhandle, Tallahassee is centrally located and attracts fans from locations such as Panama City, Pensacola, and Jacksonville. Tallahassee is also located a short distance from many popular towns in South Georgia including Thomasville and Valdosta.

In addition, Tallahassee is the home of two major universities (Florida State University and Florida A&M University) as well as Tallahassee Community College. These three colleges combine for a total enrollment of over 60,000 students who are constantly seeking good entertainment.

SIGNATURE EVENTS

- Jimmy Buffet
- Chicago
- Elton John
- Cher
- Earth, Wind & Fire
- Sesame Street Live
- Brad Paisley
- ZZ Top
- Florida Georgia Line
- PAW Patrol Live!
- Chance the Rapper
- Katt Williams
- Toby Keith
- Disney Live!
- Old Dominion
- Kenny Chesney
- Bert Kreischer
- Cirque Du Soleil
- Monster Trucks
- Harlem Globetrotters
- Alabama
- Styx
- Lil Wayne
- Avett Brothers



SEATING & FLOOR CAPACITIES

ARENA MAIN FLOOR DIMENSIONS

206' x 86' with retractable seating pushed in
147' x 67' with retractable seating pulled out/extended

CONCERT CAPACITIES

CONFIGURATION	SEAT COUNT
QUARTER HOUSE (LOWER LEVEL ONLY)	2,604
QUARTER HOUSE (UPPER AND LOWER LEVELS)	3,787
HALF HOUSE (LOWER LEVEL ONLY)	3,622
HALF HOUSE (UPPER AND LOWER LEVELS)	5,093
THREE QUARTER HOUSE (LOWER LEVEL ONLY)	4,703
THREE QUARTER HOUSE (UPPER AND LOWER LEVELS)	6,423
END STAGE 180 RESERVED FLOOR	8,007
END STAGE 180 GA FLOOR	7,921
END STAGE 220 RESERVED FLOOR	8,939
END STAGE 240 RESERVED FLOOR	9,400
END STAGE 270 RESERVED FLOOR	9,662
END STAGE 360 RESERVED FLOOR	11,272

Note: All capacities are subject to change depending on the event requirements. Capacities do not take into account production kills including the mix.



SEATING & FLOOR CAPACITIES

HOUSE SET UPS

We are able to set the arena in many different configurations to meet specific event needs and specifications. There is retractable seating around the entire floor that can be used in various ways to accommodate production needs and maximize seating.

GENERAL ADMISSION SEATING

General admission or open floor seating is permitted only with arena management approval. A temporary moat (barricade) will extend around the floor to limit access to the floor.

ADA SEATING

Donald L. Tucker Civic Center complies with the Americans with Disabilities Act (ADA) 1990.

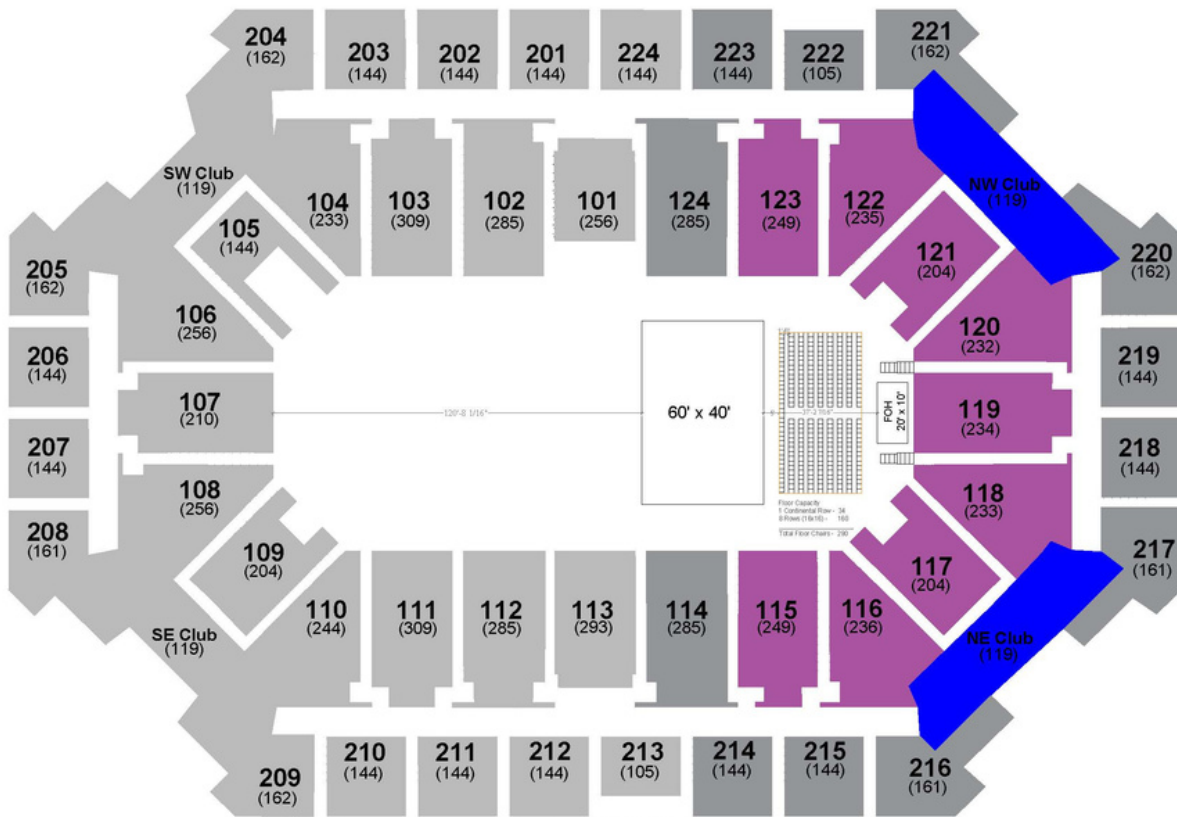
BOX OFFICE/TICKETING

Donald L. Tucker Civic Center is affiliated with Paciolian. Tickets to arena events are available at the Arena Box Office and [TuckerCivicCenter.com/tickets](https://www.tuckerciviccenter.com/tickets). Donald L. Tucker Civic Center Box Office hours are Monday-Friday 10AM-5PM. Additional hours of operation are subject to event schedule. The Box Office telephone number is (850) 645-0747. For weekend show dates, the Box Office opens at 10AM.

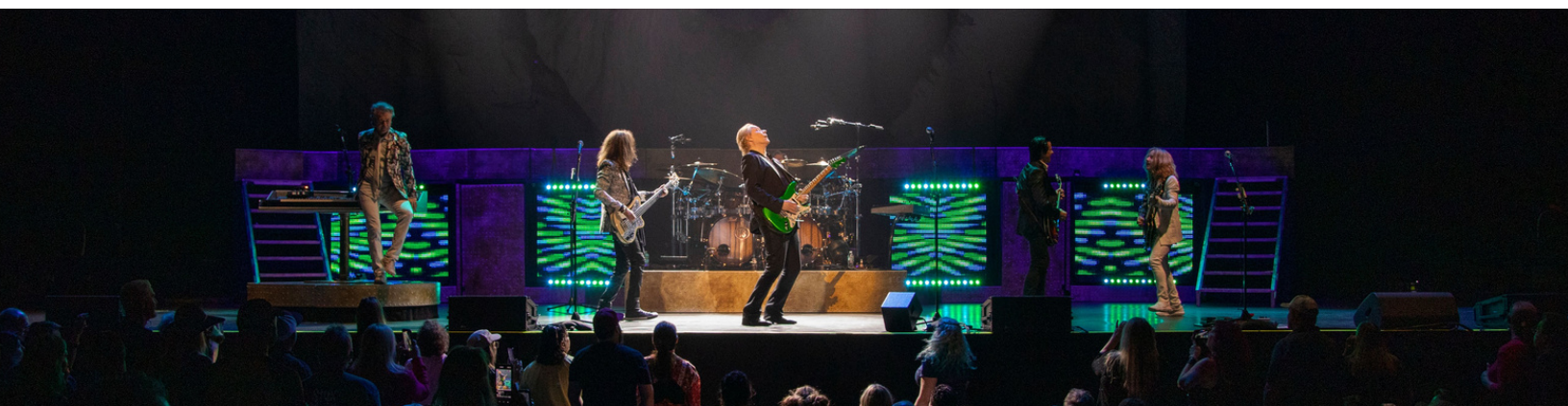


SEATING & FLOOR CAPACITIES

QUARTER HOUSE RESERVED SEATING LOWER LEVEL ONLY

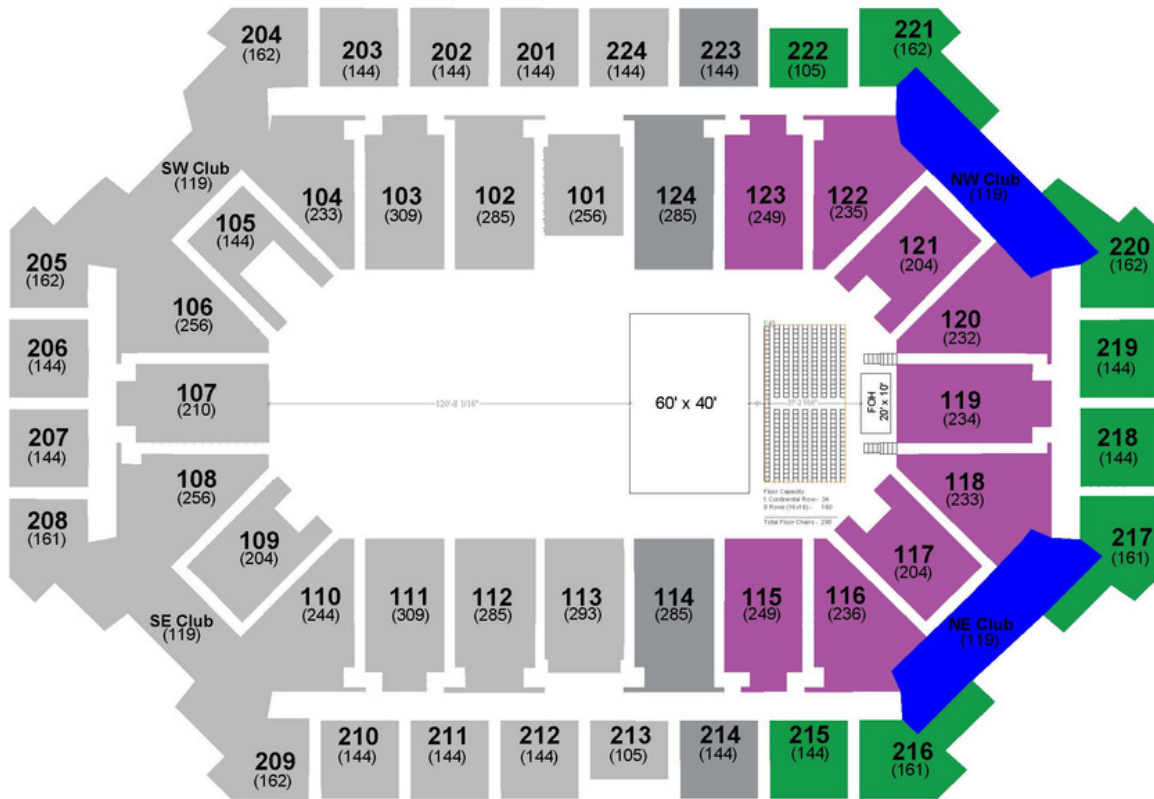


LEVEL	SEATS
FLOOR	290
LOWER	2,076
CLUBS	238
TOTAL	2,604

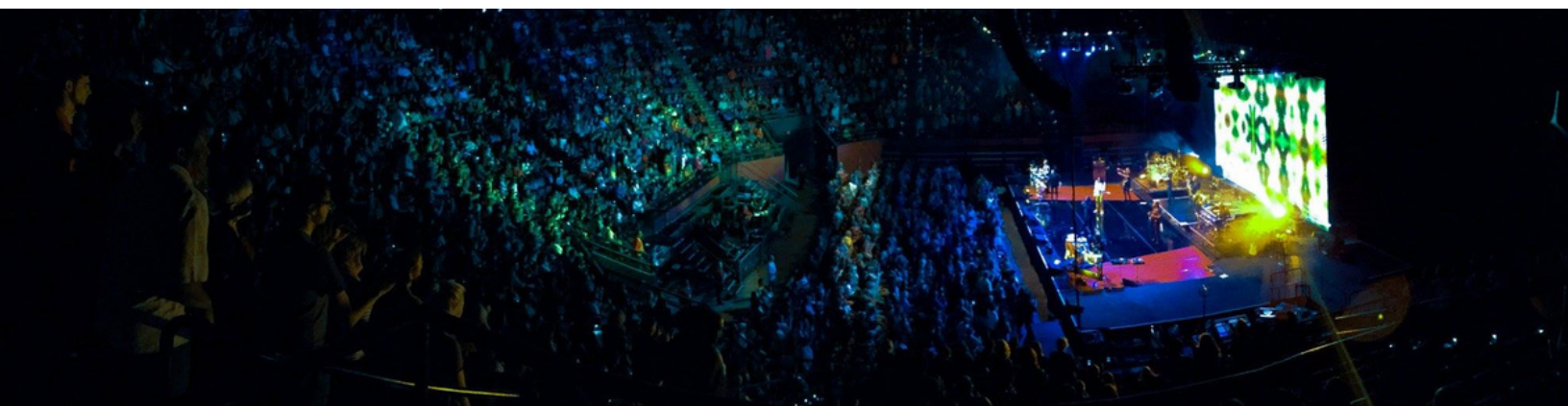


SEATING & FLOOR CAPACITIES

QUARTER HOUSE RESERVED SEATING UPPER AND LOWER LEVELS



LEVEL	SEATS
FLOOR	290
LOWER	2,076
CLUBS	238
UPPER	1,183
TOTAL	3,787



SEATING & FLOOR CAPACITIES

HALF HOUSE RESERVED FLOOR LOWER LEVEL ONLY



LEVEL	SEATS
FLOOR	738
LOWER	2,646
CLUBS	238
TOTAL	3,622



SEATING & FLOOR CAPACITIES

HALF HOUSE RESERVED FLOOR UPPER AND LOWER LEVELS



LEVEL	SEATS
FLOOR	738
LOWER	2,646
CLUBS	238
UPPER	1,471
TOTAL	5,093



SEATING & FLOOR CAPACITIES

THREE QUARTER HOUSE RESERVED FLOOR LOWER LEVEL ONLY



LEVEL	SEATS
FLOOR	834
LOWER	3,631
CLUBS	238
TOTAL	4,703



SEATING & FLOOR CAPACITIES

THREE QUARTER HOUSE RESERVED FLOOR

UPPER AND LOWER LEVELS



LEVEL	SEATS
FLOOR	834
LOWER	3,631
CLUBS	238
UPPER	1,720
TOTAL	6,423



SEATING & FLOOR CAPACITIES

END STAGE 180 RESERVED FLOOR



LEVEL	SEATS
FLOOR	1,154
LOWER	4,319
CLUBS	238
UPPER	2,296
TOTAL	8,007



SEATING & FLOOR CAPACITIES

END STAGE 180 GA FLOOR



LEVEL	SEATS
FLOOR	1,600
LOWER	3,787
CLUBS	238
UPPER	2,296
TOTAL	7,921

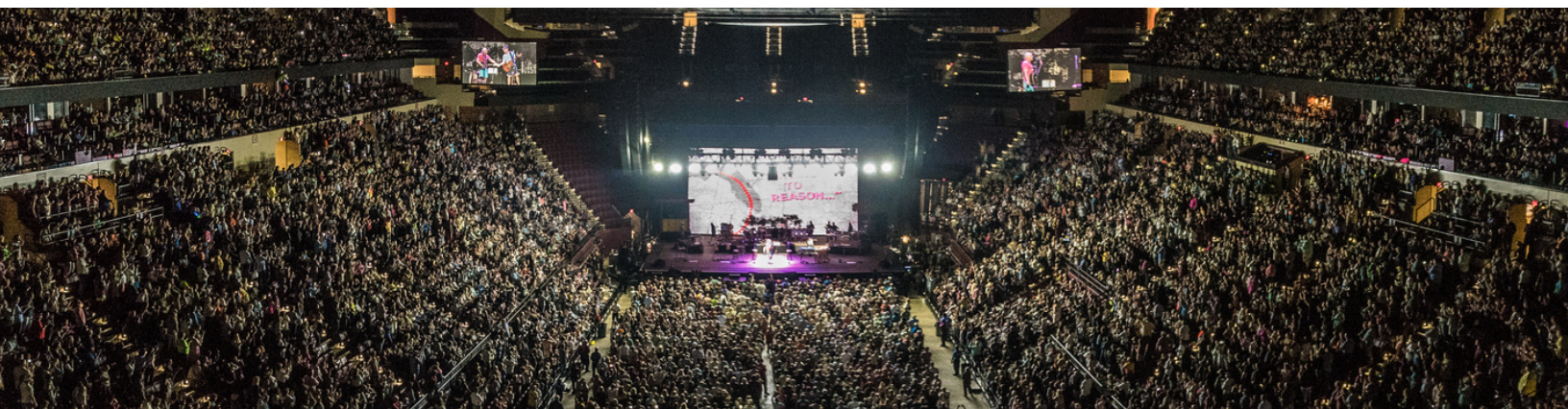


SEATING & FLOOR CAPACITIES

END STAGE 220 RESERVED FLOOR



LEVEL	SEATS
FLOOR	1,154
LOWER	4,963
CLUBS	238
UPPER	2,584
TOTAL	8,939



SEATING & FLOOR CAPACITIES

END STAGE 240 RESERVED FLOOR



LEVEL	SEATS
FLOOR	1,154
LOWER	5,100
CLUBS	238
UPPER	2,908
TOTAL	9,400



SEATING & FLOOR CAPACITIES

END STAGE 270 RESERVED FLOOR



LEVEL	SEATS
FLOOR	1,154
LOWER	5,252
CLUBS	348
UPPER	2,908
TOTAL	9,662

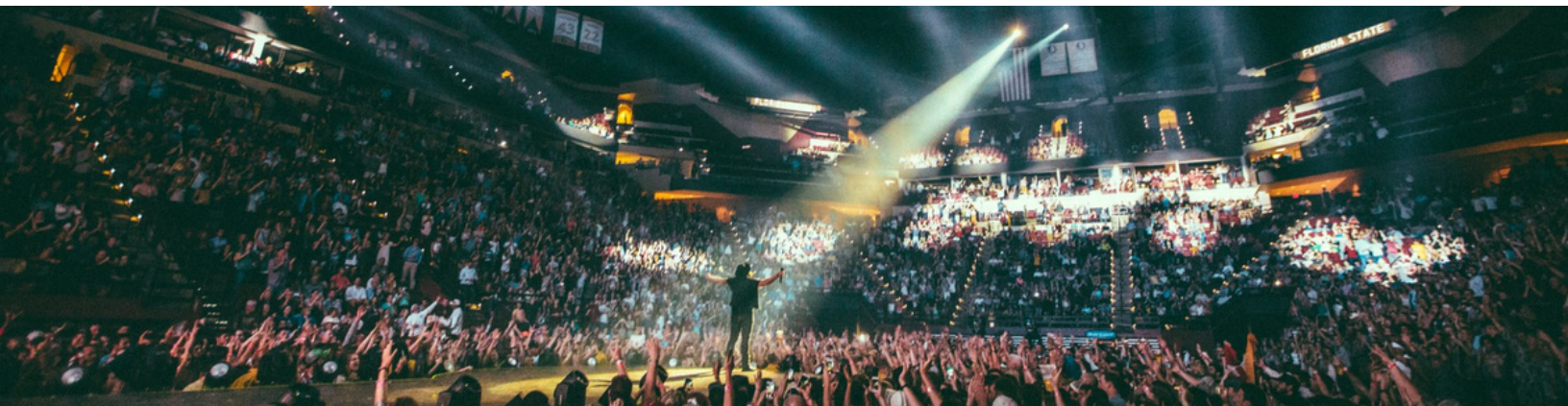


SEATING & FLOOR CAPACITIES

END STAGE 360 RESERVED FLOOR



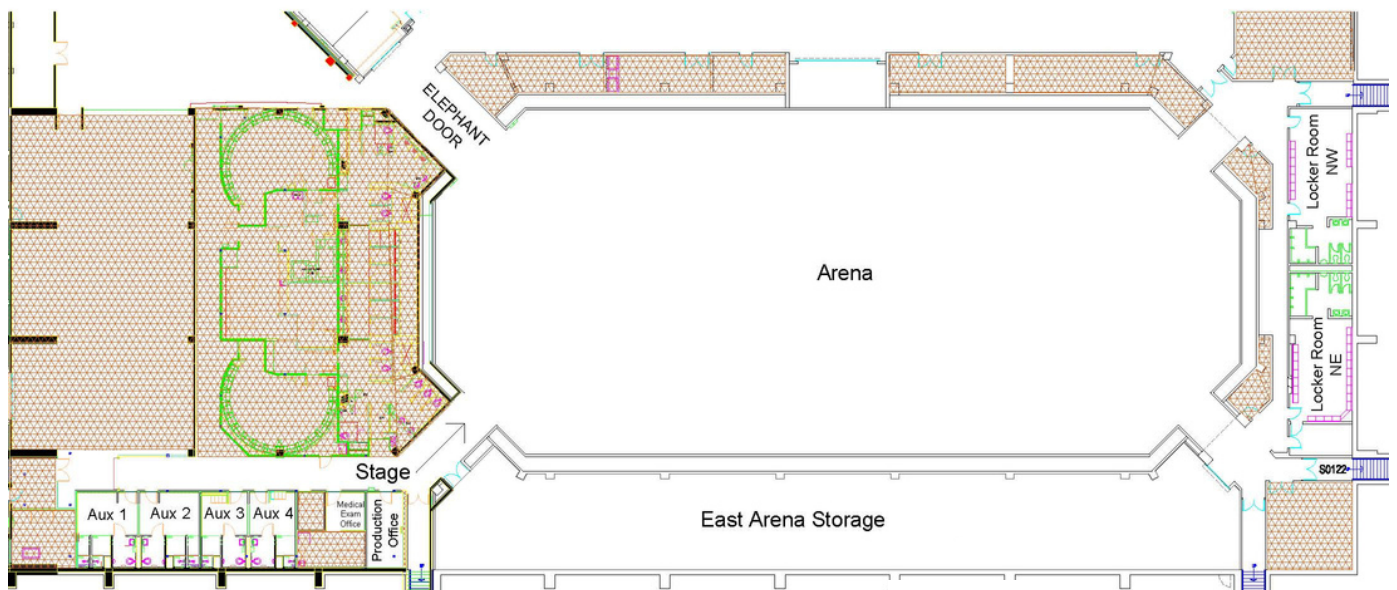
LEVEL	SEATS
FLOOR	1,154
LOWER	6,123
CLUBS	476
UPPER	3,519
TOTAL	11,272



BACKSTAGE

EVENT LEVEL ROOMS

ROOM NAME	SQ FEET	SHOWER(S)	RESTROOM(S)
PRODUCTION OFFICE	150		
MEDICAL EXAM OFFICE	100		
AUX 1	165	2	1
AUX 2	165	2	1
AUX 3	110	1	1
AUX 4	110	1	1
AUX 1 & 2	352	4	2
AUX 3 & 4	264	2	2
NW LOCKER ROOM	448	4	2
NE LOCKER ROOM	432	5	2



Note: Additional meetings rooms may be available on advance with Event Manager.

BACKSTAGE

PRODUCTION OFFICE



MEDICAL EXAM OFFICE



BACKSTAGE

AUX 1 (AIRWALL CLOSED)



AUX 2 (AIRWALL CLOSED)



AUX 1 & 2 (AIRWALL OPEN)



BACKSTAGE

AUX 3 (AIRWALL CLOSED)



AUX 4 (AIRWALL CLOSED)



AUX 3 & 4 (AIRWALL OPEN)



BACKSTAGE

NW LOCKER ROOM



NE LOCKER ROOM



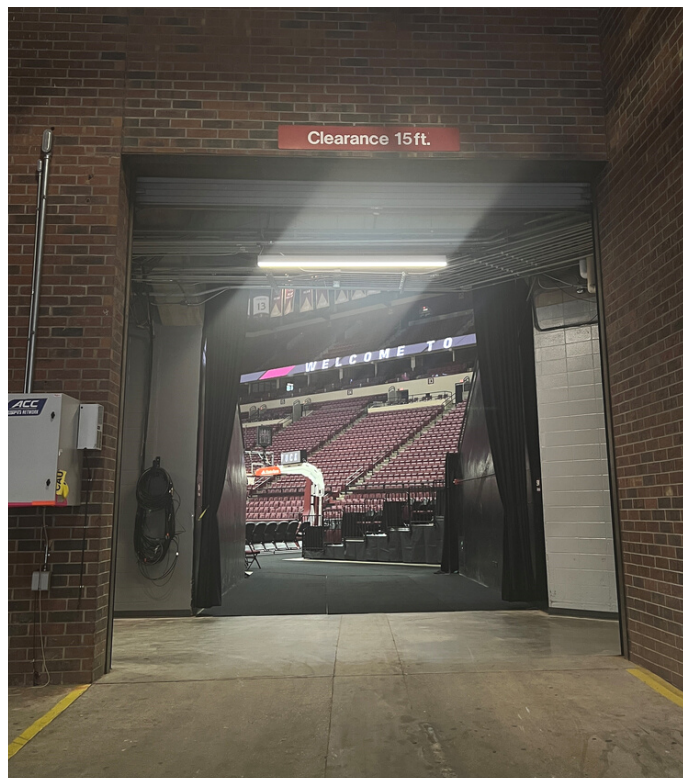
BACKSTAGE

LOAD IN INFORMATION

The Donald L. Tucker Civic Center's loading dock is located off W. Madison St. in the SW Corner of the Arena. There is (1) 16' x 15' roll up door at this location.

	DISTANCE FROM ROLL UP DOOR TO UPSTAGE EDGE	DISTANCE FROM SHOW POWER TO UPSTAGE EDGE
END STAGE	25'	9'
3/4 HOUSE	53'	38'
1/2 HOUSE	84'	71'
1/4 HOUSE	131'	118'

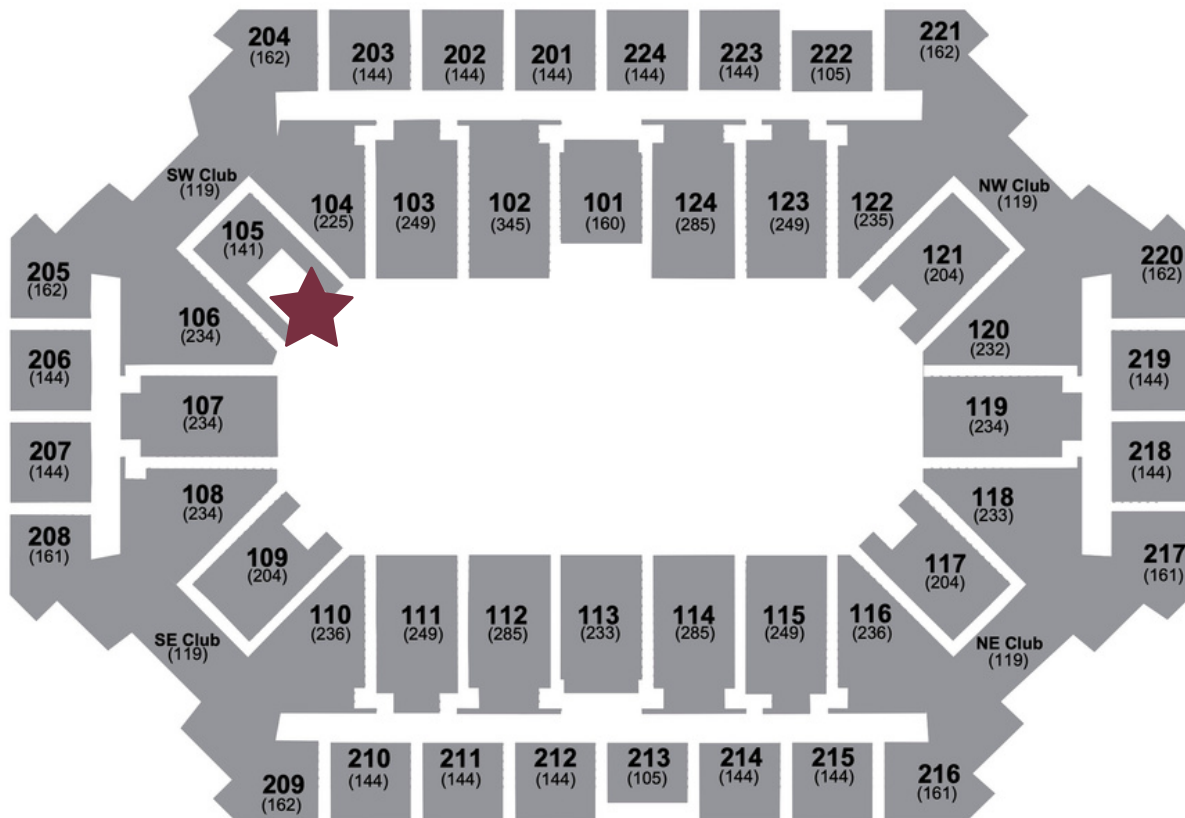
*all measurements are approximate



ELECTRICAL SHOW POWER

Show power is located in the SW corner of the Arena - Bottom of Section 105

- (1) 600amp, 208 volt, 5 wire service
- (1) 400amp, 208 volt, 5 wire service
- (2) 200amp, 208 volt, 5 wire service
- Additional power - N/S Transfer Hallway at NW Corner of Arena
 - (1) 200amp, 208 volt, 5 wire service
- Power connections are all camlock
- No shore power is available



Show power is located in the SW corner of the Arena - Bottom of Section 105

EQUIPMENT

STAGING

- Stage Brand: StageRight
- Stage Height: 4' - 6.5' (48" - 78")
- Amount of 4' x 8' stage decks: 130
- Stairs: 4 stage stairs adjustable from 4' - 6.5'

Risers:

- Brand: StageRight
- Riser Height: 18" - 24"
- Deck Size: 4' x 8'
- Stairs: 4 riser stairs adjustable from 16" - 24" with no rails

SPOTLIGHTS

- (2) 2.5K Xenon Gladiator II's located in the North Arena Catwalk
- (4) 2K Super Troupers located TBD
- (2) Lycian 400 Superarcs are available for portable usage on the concourse level
 - **Location must be advanced with Event Manager to confirm available locations

HOUSE LIGHTING

- The house and sport lights can be controlled from the Arena Sound Booth located on concourse level at Section 101.

HOUSE SOUND & VIDEO SYSTEM

- State-of-the-art house sound system providing a full range of high power sound to all seats in the arena bowl.
- There are multiple XLR inputs located in the SW and Center West vomitories on floor level to a patch in the sound booth.
- The House Sound control panel is located in the Arena Sound Booth on concourse level at Section 101.
- The House Ribbon and Corner Boards are controlled from a computer located in the Arena Sound Booth on concourse level at Section 101.
- The House Center Hung is controlled via Tricaster located below Arena Sound Booth
- SDI tie ins are in the Center West and NE Vomitories.
- **Any use of House Sound or Video must be advanced with Event Manager.

EQUIPMENT

BARRICADE

- (20) 4' High Sections of StageRight Barricade
- (60) 8' Wide Sections of Bike Rack Barricade

FORKLIFT

- (1) Doosan GC25E-5LP with a 5,000lb Load Capacity
 - 14' Lift
 - (1) set of 5' Fork Extensions

GENIE LIFT

- (1) Battery powered Genie Industrial Work Platform with a 30' maximum height

PIPE & DRAPE

- (77) 10' Sections of 8' Black P&D
- (36) 10' Sections of 16' Black P&D



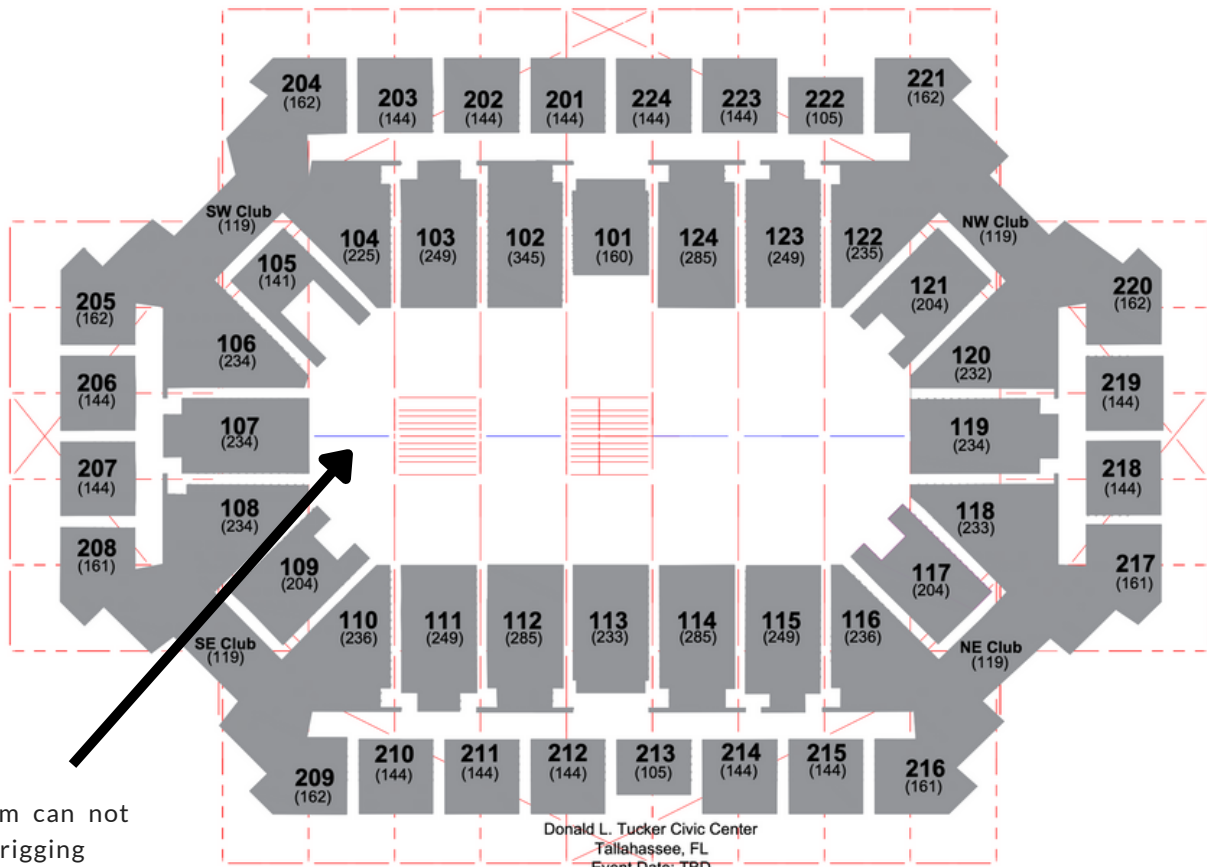
RIGGING AND STAGEHAND SERVICES

RIGGING

- East/West beams on 30' centers run the width of the arena
- One center North/South beam runs the length of the arena
 - **Please note: this beam cannot be used for rigging**
- All rigging steel is 87' above the arena floor
- Each beam can hold a maximum weight of 20,000 lbs. with a per point maximum of 5,000 lbs.

STAGEHANDS

OVG360, operator and manager of Donald L. Tucker Civic Center, is in contract with IATSE (International Alliance of Theatrical Stage Employees). IATSE is a union labor workforce. All labor needs will go through your Event Manager and the facility for all events.



Center beam can not be used for rigging

PERMITS & SPECIAL APPLICATIONS

SPECIAL PERMITS NEEDED

Special permits needed for any pyro displays must be submitted thirty (30) days prior to the event.

FIRE LANES AND FIRE PROTECTION EQUIPMENT

- Booth displays, signs, etc., shall not block or obstruct any fire hose, fire extinguishers, fire alarm pull stations or any other fire protection appliance inside the Arena. A certified fire watch representative must be on duty during an event.
- No fire protection equipment outside of the building shall be obstructed or blocked in any way. This includes sprinkler system valves, standpipes, hydrants, fire escape/smoke evacuation roll up doors, fire command rooms, or any item, location or device designated for protection use.
- No vehicles shall be parked in the fire lanes outside of the Arena.

PYRO REQUIREMENTS

- Detonation Plot & Fallout Radius
- Owners Statement of Affidavit Form
- Authorization for Pyrotechnics Display in a State Facility
- Permit Application for the Use of Pyrotechnic Displays
- Running Order & Description of Product
- Show Schedule & Location
- <https://www.myfloridacfo.com/Division/sfm/BFP/RegulatoryLicensing/default.htm>
- 30 Calendar Days Advance Notice Required



INSURANCE & INDEMNIFICATION

INSURANCE

The Donald L. Tucker Civic Center requires all clients/licensees, at their own cost and expense, to obtain their own commercial general liability insurance in the name of the Licensee. Such insurance shall be written with a limit of at least One Million Dollars (\$1,000,000) for bodily injury, property damage and personal injury. Licensee shall cause such insurance to be deemed primary to and not contributory with any insurance coverage or self-insured program of the Indemnitees. Insurance effected or produced by Licensee hereunder will not reduce or limit Licensee's contractual obligation to indemnify and defend the Indemnitees hereunder.

Such insurance shall name Donald L. Tucker Civic Center, Global Spectrum, L.P., and Florida State University and each of their respective parent, affiliate and subsidiary companies, officials, officers, directors, employees, and agents as additional insureds.

Licensee shall also maintain, at its own cost and expense, workers' compensation insurance in respect of all employees, players, performers and any borrowed, leased, or other person to whom such compensation may be payable by Licensee. Licensee shall also maintain, at its own cost and expense, with insurance companies currently rated A VIII or better by Best's Key Rating Guide, commercial automobile liability insurance, including coverage for the operation of owned, leased, hired and non-owned vehicles, in the minimum amount of Five Hundred Thousand (\$500,000) per accident, combined single limit for personal injury and property damage.

Licensee, at least thirty (30) days prior to the commencement of the Term, shall provide to the venue evidence of the insurance required. The policies shall also provide, and the certificate shall so note, that the coverages may not be canceled or that a major change in coverage may not be implemented without at least thirty (30) days prior written notice given to the venue. All insurance policies shall be issued by insurance companies rated no less than A VIII in the most recent "Bests" insurance guide, and licensed in the state of Florida.

INDEMNIFICATION

Licensee agrees to indemnify, defend, save, and hold harmless the venue, Donald L. Tucker Civic Center, The Florida State University Board of Trustees and Global Spectrum, L.P. and any other present or future lender providing financing to Florida State University in connection with the construction or operation of the Facility, and their respective successors and assigns each of their respective partners, agents, officers, directors, employees and representatives from and against any and all claims, suits, losses, injuries, damages, liabilities and expenses.

SECURITY

SECURITY STAFF

Event Security is staffed by Sentry Event Services (Sentry). The Tucker Center will schedule staff based on event needs. Sentry is responsible for Entry, BOH, FOH, and stage side security during the event.

Guest Services is staffed in-house by the Tucker Center.

SECURITY CHECK

All guests entering the venue are required to have bags searched and proceed through walk-through metal detectors.

POLICE DEPARTMENT STAFFING

The Florida State University Police Department oversees all law enforcement duties at the Tucker Center.

ON-SITE MEDICAL TEAM

The Tucker Center will provide in-house EMT service for all guests in attendance. Ambulance Service can be arranged through advance with Event Manager.

BAG POLICY

BAG POLICY

PROHIBITED ITEMS

- CAMERAS NOT MEETING DESIGNATED EVENT STANDARDS
- VIDEO RECORDERS
- TRIPODS
- WEAPONS OF ANY KIND
- SELFIE STICKS
- WALLET CHAINS
- CANS, BOTTLES & GLASS
- LONG CHAINS/SHARP SPIKES
- LASER POINTERS
- FOOD, DRINKS & ALCOHOL
- AIR HORNS/NOISE MAKERS
- OFFENSIVE BANNERS/POSTERS
- STICKS OR POLES OF ANY KIND
- CONTROLLED SUBSTANCES
- CHAIRS, FOLDING CHAIRS OR ANY OTHER TYPE OF INDIVIDUAL CHAIR
- COOLERS
- WRAPPED GIFTS
- SKATEBOARDS
- MASKS
- BALLOONS

BAG MUST BE NO LARGER THAN 12" X 6" X 12"

EVENT MARKETING

When an event is booked at the Donald L. Tucker Civic Center, our full-service Marketing Department will assist in promoting your event throughout the community. We can support your efforts by offering recommendations with marketing plans, promotions, media buying, digital marketing, public relations, and grassroots efforts to help ensure the correct level of exposure is being attained. We also offer group sales services.

Please contact our Director of Sales and Marketing, Sarah Kraynik at Sarah.Kraynik@oakviewgroup.com for further information.

WEBSITE

www.TuckerCivicCenter.com

SOCIAL MEDIA

Facebook: Facebook.com/FSUTuckerCenter

Instagram: @FSUTuckerCenter

Twitter: @FSUTuckerCenter



3,700+ FOLLOWERS



2,500+ FOLLOWERS



16,400+ FOLLOWERS

EVENT MARKETING



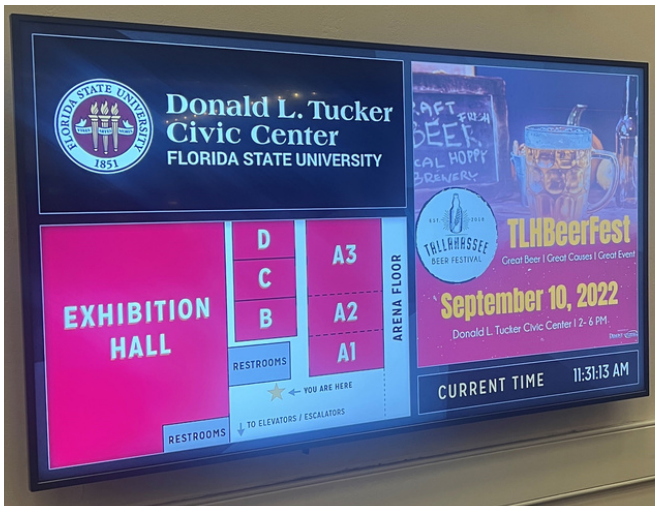
TUCKER CENTER
ALL-ACCESS EMAIL CLUB

150,000 +

EMAIL SUBSCRIBERS

ADDITIONAL ASSETS

- North & South Marquees
- Internal Venue Boards



ARENA RULES AND REGULATIONS

PATRON REGULATIONS

The following items cannot be brought into the arena by patrons:

- Professional Cameras
- Video Recorders
- Tripods
- Weapons of any kind
- Selfie Sticks
- Laser Pointers
- Food, Drinks & Alcohol
 - Empty plastic cups or bottles will be permitted
- Air Horns/Noise Makers
- Laptops
- Offensive Banners/Posters
- Controlled Substances
- Coolers
- Wrapped Gifts
- Personal Transportation Devices
- Costume Masks
- Beach Balls or other airborne items
- Balloons
- Other items identified by the security team



ARENA RULES AND REGULATIONS

CAMERA POLICY

Small non-professional cameras are allowed in the building for most events. Professional cameras can be classified as any camera with a detachable lens. Policy is subject to change per tour request.

RE-ENTRY POLICY

The Donald L. Tucker Civic Center has a no re-entry policy. If you enter the facility and then leave, you must have an unused ticket to re-enter the arena. For emergencies and special exceptions, please visit the Guest Services desk located behind Section 101 on the main concourse.

LOST AND FOUND

During an arena event, Lost and Found is located at the Guest Services desk located on the concourse outside of Section 101. After an event, guests should contact the Tucker Center Box Office at (850) 645-0747 or the FSU Police Department's Lost and Found at (850) 644-5960.

ALCOHOL

To purchase alcohol you must be 21 years of age or older and present a valid state-issued Driver's License. Guests are not permitted to bring in any outside alcoholic beverages, nor are they permitted to leave the building with alcohol purchased inside the Donald L. Tucker Civic Center.

SMOKING

Smoking is permitted in designated smoking areas.

MERCHANDISE/NOVELTIES

The Donald L. Tucker Civic Center partners with OuiVend for all merchandise sales. Contact your show Event Manager for more information.

ARENA RULES AND REGULATIONS

RESELLING OF TICKETS (SCALPING)

Florida Law prohibits the reselling of tickets on Tucker Center Property.

SELLING OF ILLEGAL MERCHANDISE (BOOTLEGGING)

Selling of nonauthorized merchandise (merchandise not sold under the approval of the Donald L. Tucker Civic Center Management) is prohibited on Tucker Center property.

FOOD AND BEVERAGE/CATERING

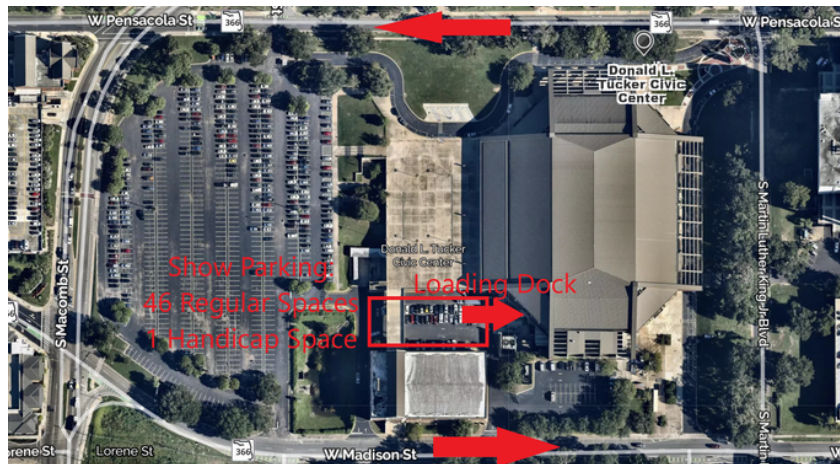
OVG Hospitality is the sole provider of food and beverage operations at the Donald L. Tucker Civic Center.



PARKING

There are approximately 1,400 parking spaces within walking distance to the Donald L. Tucker Civic Center that can be utilized for event parking as needed. This includes one (1) parking garage and one (1) surface lot. Parking charges vary per event.

Show parking is available in the lower back lot for all show busses, trucks, and vans.



FOR PATRONS WITH DISABILITIES

ADA parking is located in the Tucker Center’s North and East drives on a space available basis.

The arena is equipped with an in-house listening device system for the hearing impaired.

